



香港旅遊業議會
**TRAVEL INDUSTRY COUNCIL
OF HONG KONG**

Incorporated with limited liability

DIRECTIVE

Issue Date: 15th April 1999

Ref: BOD77/13/04/99

***Re: Code of Business Practice – Cancellation of Package Tour
Resolution No.77***

The Board of Directors of the Travel Industry Council of Hong Kong has resolved that:

A member who cancels a package tour which commences **on or after 1st May 1999** shall give notice of the cancellation to his clients **at least seven (7) days in advance** of the departure date (excluding the departure date). A member who fails to comply with this requirement shall make a full refund of all money paid and offer to pay an amount equivalent to **15% of the package tour price but not exceeding HK1,000** to the client as compensation **within 3 working days**. This regulation shall not apply to destinations within Guangdong Province.

BY ORDER OF THE BOARD OF DIRECTORS
TRAVEL INDUSTRY COUNCIL OF HONG KONG

Joseph Tung
Executive Director

IMPORTANT