



香港旅遊業議會
**TRAVEL INDUSTRY COUNCIL
OF HONG KONG**
Incorporated with limited liability

DIRECTIVE

Issue Date: 5th October 2001

Ref: BOD98/11/9/01

***Re: Code of Business Practice on Outbound Package Tours
Resolution No. 98***

To tighten control on cancellations of tours destined for Guangdong Province, the TIC Board accepted the proposal from Outbound Committee to replace Clause 13.2 of the Code of Business Practice on Outbound Package Tours with the following with effect from 10th October 2001:

“If a member cancels a package tour destined for Guangdong Province prior to its commencement for reasons other than those stated in paragraph 12, he shall notify his agent and client of the cancellation at least **1 day** in advance excluding the departure date. Failing that he shall make a full refund of all money paid, and must also offer to pay **15 per cent of the price of the relevant package tour but not exceeding HK\$1,000 to his clients as compensation within 3 working days.**”

Your co-operation is highly appreciated.

BY ORDER OF THE BOARD OF DIRECTORS
TRAVEL INDUSTRY COUNCIL OF HONG KONG

Joseph Tung
Executive Director

IMPORTANT