



香港旅遊業議會
TRAVEL INDUSTRY COUNCIL
OF HONG KONG
Incorporated with limited liability

IMPORTANT

DIRECTIVE

Issue Date: 23 March 2007

Ref: BOD157/23/03/2007

**Prohibition of voiding air tickets unilaterally
Resolution No. 157
(Directive category: Outbound → Ticketing)**

With a view to providing better protection for travellers who have purchased only air tickets from members, the Board of Directors of the TIC has resolved:

THAT members shall not unilaterally void any air tickets (including electronic air tickets) that have been issued and paid for by a traveller.

This Directive takes effect from 1st April 2007.

BY ORDER OF THE BOARD OF DIRECTORS
TRAVEL INDUSTRY COUNCIL OF HONG KONG

Joseph Tung
Executive Director