



香港旅遊業議會  
TRAVEL INDUSTRY COUNCIL  
OF HONG KONG

Incorporated with limited liability

IMPORTANT

**DIRECTIVE**

Issue Date: 13 July 2018

Ref: BOD235/13072018/O/JM

**Rules for recovering the cost of levy payments from customers**

**Resolution No. 235**

**(Directive category: Outbound → Levy)**

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As members may recover the cost of levy payments from customers, the Board of Directors adopted the Outbound Committee's proposal at its meeting held on 12 June 2018 to ensure that consumers clearly understand the details of the fee concerned and resolved that:

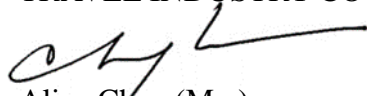
**If members choose to recover partially or wholly the cost of levy payments from customers, –**

- (1) such a fee item shall not be of an amount that exceeds the amount of the levy concerned;**
- (2) such a fee item shall not be specified on the receipt as “levy” or other expressions with a similar meaning, but may be specified as “cost of levy” or other similar expressions; and**
- (3) they shall let the customers know before the outbound fares are paid that the cost of levy payments will be recovered.**

This Directive takes immediate effect and applies to those participants of outbound package tours who sign up for the package tours on or after 13 July 2018. Violation of this directive will be subject to penalties in accordance with Article 11 of the TIC's Articles of Association.

For latest information on rules of the TIC, please visit the TIC website (<[www.tichk.org](http://www.tichk.org)> → “Codes and Regulations”).

BY ORDER OF THE BOARD OF DIRECTORS  
TRAVEL INDUSTRY COUNCIL OF HONG KONG



Alice Chan (Mrs)  
Executive Director