

Latest statistics on levy income, inbound arrivals, Mainland inbound tour group registration, air ticket sales and complaints

Levy income

(Source: TIC)

-	March 2012 / March 2011	HK\$1,974,712 / 1,470,000	+34.3%
-	Jan - Mar 2012 / Jan - Mar 2011	HK\$4,517,752 / 4,181,484	+8.0%

Inbound arrivals

(Source: HKTB)

-	Total arrivals in February 2012 / February 2011	3,371,202 / 2,923,070	
	Difference:		+15.3%
-	Total arrivals in Jan - Feb 2012 / Jan - Feb 2011	7,513,244 / 6,521,100	
	Difference:		+15.2%

- Arrivals from individual markets in February 2012:

	<u>No. of visitors</u>	<u>Compared with</u> <u>2011</u>	<u>Market</u> <u>share</u>
Mainland China	2,296,814	+14.4%	68.1%
Taiwan	162,578	-1.9%	4.8%
Japan	122,338	+23.0%	3.6%
USA	86,652	+21.2%	2.6%

- Arrivals from individual markets in Jan - Feb 2012:

	<u>No. of visitors</u>	<u>Compared with</u> <u>2011</u>	<u>Market</u> <u>share</u>
Mainland China	5,398,392	+19.7%	71.9%
Taiwan	340,765	-2.2%	4.5%
Japan	216,199	+1.6%	2.9%
USA	172,768	+4.2%	2.3%

Mainland inbound tour group registration

(Source: TIC)

-	March 2012 / March 2011	12,034 / 7,482	+60.8%
-	Jan - Mar 2012 / Jan - Mar 2011	29,795 / 20,394	+46.1%

Air ticket sales

(Source: IATA)

Total billing:

-	March 2012	HK\$ 2,162 million
-	March 2011	HK\$ 1,996 million
	Difference:	+8.3%
-	Jan - Mar 2012	HK\$ 5,477 million
-	Jan - Mar 2011	HK\$ 5,114 million
	Difference:	+7.1%

No. of transactions:

-	March 2012	593,750
-	March 2011	588,063
	Difference:	+1.0%
-	Jan - Mar 2012	1,493,889
-	Jan - Mar 2011	1,436,439
	Difference:	+4.0

Complaints

(Source: TIC)

Outbound travellers:

-	March 2012 / March 2011	56 / 111	-49.5%
		(12 referred by Consumer Council)	
-	Jan - Mar 2012 / Jan - Mar 2011	196 / 261	-24.9%
		(33 referred by Consumer Council)	

