

Latest statistics on levy income, inbound arrivals, Mainland inbound tour group registration, air ticket sales and complaints

Levy income

(Source: TIC)

-	April 2012 / April 2011	HK\$1,251,097 / 1,673,000	-25.2%
-	Jan - Apr 2012 / Jan - Apr 2011	HK\$5,768,849 / 5,854,484	-1.5%

Inbound arrivals

(Source: HKTB)

-	Total arrivals in March 2012 / March 2011	3,709,484 / 3,186,871	
	Difference:	+16.4%	
-	Total arrivals in Jan - Mar 2012 / Jan - Mar 2011	11,222,728 / 9,707,971	
	Difference:	+15.6%	

- Arrivals from individual markets in March 2012:

	<u>No. of visitors</u>	<u>Compared with</u> <u>2011</u>	<u>Market</u> <u>share</u>
Mainland China	2,497,061	+24.3%	67.3%
Taiwan	154,942	-2.5%	4.2%
Japan	127,937	+12.1%	3.4%
USA	111,444	-1.8%	3.0%

- Arrivals from individual markets in Jan - Mar 2012:

	<u>No. of visitors</u>	<u>Compared with</u> <u>2011</u>	<u>Market</u> <u>share</u>
Mainland China	7,895,453	+21.1%	70.4%
Taiwan	495,707	-2.3%	4.4%
Japan	344,136	+5.3%	3.1%
USA	284,21	+1.7%	2.5%

Mainland inbound tour group registration

(Source: TIC)

-	April 2012 / April 2011	11,318 / 8,315	+36.1%
-	Jan - Apr 2012 / Jan - Apr 2011	41,113 / 28,709	+43.2%

Air ticket sales

(Source: IATA)

Total billing:

-	April 2012	HK\$ 1,708 million
-	April 2011	HK\$ 1,750 million
	Difference:	-2.4%
-	Jan - Apr 2012	HK\$ 7,186 million
-	Jan - Apr 2011	HK\$ 6,865 million
	Difference:	+4.7%

No. of transactions:

-	April 2012	462,764
-	April 2011	475,537
	Difference:	-2.7%
-	Jan - Apr 2012	1,956,653
-	Jan - Apr 2011	1,911,976
	Difference:	+2.3%

Complaints

(Source: TIC)

Outbound travellers:

-	April 2012 / April 2011	78 / 91	-14.3%
		(9 referred by Consumer Council)	
-	Jan - Apr 2012 / Jan - Apr 2011	274 / 352	-22.2%
		(42 referred by Consumer Council)	

