

Latest statistics on levy income, inbound arrivals, Mainland inbound tour group registration, air ticket sales and complaints

Levy income

(Source: TIC)

-	September 2013 / September 2012	HK\$1,805,921 / 1,698,929	+6.3%
-	Jan - Sept 2013 / Jan - Sept 2012	HK\$17,933,194 / 15,398,834	+16.5%

Inbound arrivals

(Source: HKTB)

-	Total arrivals in August 2013 / August 2012	5,358,087 / 4,898,843	+9.4%
	Difference:		
-	Total arrivals in Jan - Aug 2013 / Jan - Aug 2012	35,555,461 / 31,591,383	+12.5%
	Difference:		

- Arrivals from individual markets in August 2013:

	<u>No. of visitors</u>	<u>Compared with 2012</u>	<u>Market share</u>
Mainland China	4,224,639	+13.3%	78.8%
Taiwan	194,991	-0.3%	3.6%
Macau	104,595	+8.9%	2.0%
South Korea	104,085	-4.6%	1.9%
Japan	98,532	-25.3%	1.8%
USA	76,056	-11.4%	1.4%
Indonesia	71,621	-2.6%	1.3%

- Arrivals from individual markets in Jan - Aug 2013:

	<u>No. of visitors</u>	<u>Compared with 2012</u>	<u>Market share</u>
Mainland China	26,817,296	+18.8%	75.4%
Taiwan	1,393,175	+0.1%	3.9%
USA	720,514	-7.9%	2.0%
South Korea	703,697	-3.5%	2.0%
Japan	685,274	-23.2%	1.9%
Macau	620,742	+9.5%	1.7%
Philippines	472,729	+0.7%	1.3%

Mainland inbound tour group registration

(Source: TIC)

-	September 2013 / September 2012	13,976 / 10,565	+32.3%
-	Jan - Sept 2013 / Jan - Sept 2012	116,739 / 99,578	+17.2%

Air ticket sales

(Source: IATA)

Total billing:

-	1- 15 September 2013	HK\$ 947 million
-	1- 15 September 2012	HK\$ 877 million
	Difference:	+8.0%
-	1 Jan - 15 Sept 2013	HK\$17,939 million
-	1 Jan - 15 Sept 2012	HK\$16,725 million
	Difference:	+7.3%

No. of transactions:

-	1 - 15 September 2013	257,719
-	1 - 15 September 2012	227,656
	Difference:	+13.2%
-	1 Jan - 15 Sept 2013	4,779,232
-	1 Jan - 15 Sept 2012	4,420,771
	Difference:	+8.1%

Complaints

(Source: TIC)

Outbound travellers:

-	September 2013 / September 2012	56 / 85	-34.1%
		(22 referred by Consumer Council)	
-	Jan - Sept 2013 / Jan - Sept 2012	576 / 651	-11.5%
		(166 referred by Consumer Council)	

Inbound travellers:

-	September 2013 / September 2012	32 / 13	+146.2%
		(ALL CHN / ALL CHN)	
		(4 referred by Consumer Council, 1 referred by Hong Kong Tourism Board)	
-	Jan - Sept 2013 / Jan - Sept 2012	280 / 199	+40.7%
		(276 CHN 2 SEA 2 OTH / 196 CHN 3 OTH)	

