

登记店铺记分纪录 Demerit Records of Registered Shops

	登记店铺名称 / 营业名称 Name / Trade Name of Registered Shop	登记店铺地址 Address of Registered Shop	总分数 Total No. of Demerits	记分时登记店铺名称 / 营业名称 Name / Trade Name of Registered Shop When Demerits Were Imposed	记分时店铺地址 Address of Shop When Demerits Were Imposed	接待社名称 Name of Receiving Agent	内地/海外组 团社名称 Name of Mainland/ Overseas Tour Operator	被记分数 No. of De- merits	记分原因 Reason	记分日期 (年-月-日) Date (YY- MM-DD)
1	宝表廊有限公司 Basel Watch Gallery Limited <i>** 此店铺登记已于 2019年9月6日取消。 The registration of this shop was cancelled on 6 September 2019.</i>	九龙土瓜湾伟景街3-19 号地下 G/F, 3-19 Wai King Street, Tokwawan, Kowloon	6	-	-	香港皇朝国际旅 游有限公司 Hong Kong Dynasty International Tourist Company Limited	-	6	M	2018-06-22
2	金昌达有限公司 Gold Treasure Limited / 奥特 莱斯免税店 Outlets DFS	九龙土瓜湾木厂街5号 金赐工业大厦地下B, D 室 Flat B, D, G/F, K K Industrial Building, 5 Mok Cheong Street, To Kwa Wan, Kowloon	5	金昌达有限公司 Gold Treasure Limited / 保健 坊特卖场	九龙土瓜湾木厂街5号 金赐工业大厦地下D 室 Flat D, G/F, K K Industrial Building, 5 Mok Cheong Street, To Kwa Wan, Kowloon	-	-	5	C	2018-06-22
3	香港统一药行有限公司 Hong Kong Unified Medicine Company Limited	九龙红磡鹤园街2G号 恒丰工业大厦第一期地 下CD3地铺 Unit CD3, G/F, Hang Fung Industrial Building, Phase 1, No. 2G Hok Yuen Street, Hung Hom, Kowloon	5	-	-	-	-	5	C	2018-06-22

4	Kaiser Jewellery International Limited	香港九龙尖沙咀东科学馆道14号新文华中心地库B座 Block B, Upper Basement, New Mandarin Plaza, 14 Science Museum Road, Tsim Sha Tsui East, Kowloon	8	-	-	朗晴旅游有限公司 Sun Light Travel Services Limited	-	8	D	2017-09-26
5	皇冠珠宝国际有限公司 King's Jewellery International Limited / Lavender Collections <i>** 此店铺登记已于2018年10月16日取消。 The registration of this shop was cancelled on 16 October 2018.</i>	九龙荔枝角大南西街1016-1018号广隆泰大厦地库 Base Floor, Kwong Loong Tai Building, 1016-1018 Tai Nan West Street, Lai Chi Kok, Kowloon	16	-	-	-	-	16	C	2018-06-22
6	新世界(国际)免税集团有限公司 New Era (International) Duty Free Group Company Limited / 洲际免税集团(香港店) Intercontinental Duty Free Group (HK)	九龙观塘伟业街182号观塘码头广场1楼C铺及2楼全层 Shop C 1/F & 2/F, Kwun Tong Harbour Plaza, No. 182 Wai Yip Street, Kwun Tong, Kowloon	11	-	-	-	-	3	E、J、K & L	2016-10-06
				-	-	-	-	8	M	2017-12-01

7	Queen Jewelry (Holdings) Limited	九龙红磡崇光街17号阳光广场地下D、E及G铺 D, E and G G/F Sunshine Plaza, 17 Sung On Street, Hunghom, Kowloon	12	-	-	港峰国际旅游有限公司 Kong Fung International Travel Company Limited	-	6	E & J	2016-05-19
				-	-	凯诚国际旅游有限公司 Win Harvest International Travel Company Limited	-	6	J	2017-12-01
8	新龙城有限公司 Sun Lung Shing Company Limited / 香港名表城 Hong Kong Watch Mall	九龙土瓜湾宋皇台道62号及九龙城道210号飞达工商业中心地下7、8、9号铺及地库B、C、D1A号 Shop 7, 8, 9 G/F & B, C, D1A L/G, Freder Centre, 62 Sung Wong Toi Road & 210 Kowloon City Road, Kowloon	8	-	-	-	-	8	M	2017-12-01

记分原因 Reasons of Demerits :

- (A) 法院或执行当局裁定登记店铺在营业范围内出售、存放或管有任何货品的情況违反香港法例，或在营业范围内作出任何违反《商品说明条例》或任何其他适用香港法例的作为或不作为
A court or enforcement authority having ruled that a registered shop has sold, stored or possessed on its business premises any goods in circumstances which contravene the laws of Hong Kong, or has committed on its business premises any acts or omissions which contravene the Trade Descriptions Ordinance or any other applicable laws of Hong Kong
- (B) 强迫旅客购物
Compelling visitors to make purchases
- (C) 没有于接待旅客七天前以书面通知议会更改负责人、注册地址、公司名称、联络电话或营业时间
Failing to notify the TIC in writing of any change to the authorised person, registered address, company name, contact telephone number or business hours seven days before receiving visitors
- (D) 议会介入处理投诉前，拒绝退款
Refusing to offer a refund before intervention by the TIC

- (E) 违反购物退款保障计划内有关退款的规定
Violating regulations about refunds in the Refund Protection Scheme
- (F) 在营业时间内拒绝让公众人士自由出入，或拒绝让议会及执法机关人员巡查
Refusing to allow the public to freely enter and leave its business premises or refusing to allow personnel of the TIC or law-enforcement agencies to conduct inspections throughout business hours
- (G) 没有核对带团前往购物的每一名导游的导游证
Failing to check the Tourist Guide Pass of each tourist guide who takes tour groups to the shop
- (H) 拒绝向议会提供接待旅行社、导游或团队进出店铺时间的数据
Refusing to provide the TIC with information about the receiving agents, the tourist guides and the time when tour groups enter and leave the shop
- (I) 收到议会的信件后，没有于限期前以书面回复议会关于旅客的查询、投诉或其他购物退款保障计划的问题
After receipt of a letter from the TIC, failing to respond in writing before the deadline, to visitors' enquiries, complaints or questions concerning the Refund Protection Scheme
- (J) 没有按议会订立的规则，在收据正面注明「入境旅客服务热线」及「购物退款保障计划」的相关字句，及/或在收据上列出与退款保障计划相抵触的条款
The front of the receipt not printed with the phrases about the inbound tourist service hotline and the Refund Protection Scheme in accordance with the rules stipulated by the TIC from time to time, and/or the shop printed any provisions on receipts which are in contradiction to the Refund Protection Scheme
- (K) 收据并非清楚可读，亦没有详细列明货品资料
The receipt not legible or not clearly listing details of the sold items
- (L) 收据或发票上没有注明公司名称、地址、联络电话等数据，或没有公司印章
The receipt or voucher not stating information about the company such as its name, address, contact telephone number, etc, or not bearing its company stamp
- (M) 没有事先取得书面许可而利用议会、政府或香港旅游发展局的名义作宣传或推广用途
Mentioning such bodies as the TIC, the Government or the Hong Kong Tourism Board for promotional purposes without prior written approval
- (N) 没有在店内当眼处(最少包括入口处及店内每个收银处)贴上由议会提供有关购物退款保障计划的海报
Failing to post in prominent places (including at least the entrance and the cash register) inside the shop the poster about the Refund Protection Scheme provided by the TIC
- (O) 没有向旅客解释「购物退款保障计划」的内容
Not giving visitors an explanation of the Refund Protection Scheme
- (P) 收到退还的货品后没有于七天内退款
Not making a refund within seven days after receiving the item returned

(Q) 收到符合退款规定的货品时，没有实时以现金全数退款，亦没有以书面向旅客或其代表发出认收退货凭单

After receipt of sold items eligible for a refund, failing to make a full refund in cash immediately and failing to issue visitors or their representatives with a written acknowledgement of receipt of sold items

更新日期 / Last Updated : 2019-09-09