

DIRECTIVE

Issue Date: 25th July 1997

Ref: BOD54/15/7/97

Re: Codes of Conduct for Members Resolution No. 54

To further uphold the standard of professionalism in the industry, the TIC Board resolved that member agents shall confirm all tour fares (including basic tour fare, surcharges etc) 28 days before the commencement date of all package tours. This resolution will take effect on all tour bookings to be made on and after 1st September 1997. Once the tour fare is confirmed, no additional charge shall be imposed.

The confirmed tour fares and sur-charges shall be registered and filed with this Council before release to the public or agents. Your co-operation in observing the above is highly appreciated.

Violations will be subject to penalties in accordance with TIC M&A Article 11 (3).

BY ORDER OF THE BOARD OF DIRECTORS TRAVEL INDUSTRY COUNCIL OF HONG KONG

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Joseph Tung Executive Director