

IMPORTANT

香港旅遊業議會 TRAVEL INDUSTRY COUNCIL OF HONG KONG

Incorporated with limited liability

DIRECTIVE

Issue Date: 21st March 2001 Ref: BOD88/13/03/01

Re: A) New Ancillary Charges

Resolution No. 88a

B) Ruling on Refund of Deposit

Resolution No. 88b

A) New Ancillary Charges

The TIC Board of Directors, upon recommendation of the Ticketing Committee, has resolved at its recent meeting to revise the ancillary charges as set out in the attached table **with effect from 1st April 2001**. Please be advised that it is mandatory for all member agents to impose the charges accordingly. This resolution shall supercede Resolution No. 49.

B) The Board of Directors has also resolved that

"When an agent fails to provide the required air tickets at the original agreed prices, the deposits collected shall be fully refunded to the clients immediately without any handling charge". This resolution shall take effect on 1st April 2001.

BY ORDER OF THE BOARD OF DIRECTORS
TRAVEL INDUSTRY COUNCIL OF HONG KONG

Joseph Tung

Executive Director

Encl.

Attachment

	New Ancillary Charges (Effective 01/04/2001)
1. Processing & Handling of Travel Document (Visa, passport renewal, student/employment passes, etc.)	Minimum HK\$150 per visa
Reconfirmation/Revalidation of Tickets at Airline Office (for tickets not issued by the agent concerned)	Minimum HK\$100 per ticket
3. Re-routing of Air Tickets (for tickets not issued by the agent concerned)	Minimum HK\$250 per transaction
4. Processing Redemption Tickets For Airline Frequent Flyer Programme	Minimum HK\$250 per ticket
5. Handling Fee for the Purchase & Delivery of Non-Air tickets (e.g. train or ferry tickets etc.)	Minimum HK\$100 per ticket (Group handling charge to be negotiated)
6. Booking of Hotels where Clients Own Corporate Agreement Exists (No commission paid to agent)	Minimum HK\$100 per hotel location