



香港旅遊業議會
TRAVEL INDUSTRY COUNCIL
OF HONG KONG
Incorporated with limited liability

DIRECTIVE

Issue Date: 15 July 2005

Ref: BOD137/15/07/05

***Arrangements concerning receipt of reception fees and provision of reception services
Resolution No. 137***

The Board of Directors adopted the Inbound Committee's proposal at its meeting on 12 July 2005 that the regulations concerning the receipt of reception fees and the provision of reception services by members be revised as follows:

- (1) Any contracts signed between members and overseas / mainland travel agents with respect to the reception of inbound visitors shall specify clearly the terms of and deadline for payment.
- (2) If any overseas / mainland travel agents fail to pay the reception fees by the deadline in accordance with the terms of the contract, members will have the right to terminate the transaction. In such a case, the members shall notify the overseas / mainland travel agents of their decision in writing 24 hours before the scheduled arrival of the inbound visitors in Hong Kong and file a copy of the notification with the TIC as proof. (Note: This clause is not applicable to the conditions described in Clause 3.)
- (3) A member that has assented or consented to allow the overseas / mainland travel agent to pay the reception fees or any amount of money due and payable after the entry of the inbound visitors concerned into Hong Kong may refuse to provide reception services for them if no reception fees are received after they have entered Hong Kong but before any reception services are provided for them by the member. In such a case, the member shall immediately notify the TIC and file a copy of the contract in question with the TIC. If the member has already begun providing reception services for them after they have entered Hong Kong, it shall continue to provide them with such services as stipulated in the contract until all items and activities on the itinerary have completed.

This Directive supersedes Directive No. 118 (Ref: BOD/118/09/20/03) and takes immediate effect.

BY ORDER OF THE BOARD OF DIRECTORS
TRAVEL INDUSTRY COUNCIL OF HONG KONG

Joseph Tung
Executive Director

IMPORTANT