

IMPORTANT

香港旅遊業議會 TRAVEL INDUSTRY COUNCIL OF HONG KONG

Incorporated with limited liability

DIRECTIVE

Issue Date: 18 September 2006 Ref: BOD150/18/09/06

Prohibition of any surcharges imposed for leaving outbound package tours

Resolution No. 150

(Directive category: Outbound → Package Tour)

An outbound tour participant recently complained to the TIC that his or her travel agent imposed a surcharge on tour participants who left the package tour in the middle of the trip. Since such a practice has gravely affected the reputation and image of the industry and harmed the interests of outbound travellers, the Board of Directors adopted the Outbound Committee's proposal at its meeting held on 12 September 2006 to resolve that:

Members shall not at any time impose any form of surcharges on outbound package tour participants for leaving the tour in the middle of the trip.

This Directive applies to outbound package tours which depart on or after 1 November 2006.

BY ORDER OF THE BOARD OF DIRECTORS
TRAVEL INDUSTRY COUNCIL OF HONG KONG

Joseph Tung

Executive Director