

IMPORTANT

## 香港旅遊業議會 TRAVEL INDUSTRY COUNCIL OF HONG KONG

Incorporated with limited liability

## DIRECTIVE

Issue Date: 15 October 2007 Ref: BOD169/15/10/07

Outbound Tour Escort Accreditation System Resolution No. 169

(Directive category: Outbound → Package Tour)

With a view to maintaining a high standard of service within the outbound travel industry, the TIC implemented the Outbound Tour Escort Certificate System in July 1999 making it a requirement for members to employ only qualified tour escorts for tour-escorting duties.

To further enhance the service standard and professional ethics of the outbound tour escorts, the Board of Directors of the TIC has decided to issue a Code of Conduct for Outbound Tour Escorts which all holders of the Tour Escort Pass are obliged to observe. Failure to do so may lead to penalties including revocation, suspension or denial of renewal of Tour Escort Pass.

The Board of Directors has therefore resolved

THAT all outbound tour escorts assigned by members to perform tour-escorting duties shall be, and continue to be, holders of a valid Tour Escort Pass issued by the Travel Industry Council of Hong Kong in accordance with applicable terms and conditions as in force and as amended from time to time.

This Directive supersedes Directive No. 63 and takes effect immediately.

BY ORDER OF THE BOARD OF DIRECTORS
TRAVEL INDUSTRY COUNCIL OF HONG KONG

Joseph Tung

Executive Director