

IMPORTANT

## 香港旅遊業議會 TRAVEL INDUSTRY COUNCIL OF HONG KONG

Incorporated with limited liability

## DIRECTIVE

Issue Date: 9 October 2009 Ref: BOD177/09102009/O/JM

**Definition of "reasons beyond control" (revised)** 

**Resolution No. 177** 

(Directive category: Outbound)

The Board of Directors resolved at its meeting held on 8 September 2009 to add "terror attacks", "travel advisories (warnings) issued by governments of the destinations/the World Health Organisation" and "red/black outbound travel alerts issued by the Hong Kong SAR Government" to the definition of "reasons beyond control" as follows:

"Reasons beyond control" mean hostilities, political unrest, terror attacks, natural disasters, pestilences, bad weather, technical problems to transport, changes to the frequency/timetable of any means of conveyance by its operator without advance notice, strikes, industrial action, travel advisories (warnings) issued by governments of the destinations/the World Health Organisation, red/black outbound travel alerts issued by the Hong Kong SAR Government, and any other situations of which the industry has no control and which are unfavourable to outbound trips of travellers.

This Directive supersedes Directive No. 136 and takes effect from 20 October 2009.

BY ORDER OF THE BOARD OF DIRECTORS
TRAVEL INDUSTRY COUNCIL OF HONG KONG

Joseph Tung

**Executive Director**