

IMPORTANT

香港旅遊業議會 TRAVEL INDUSTRY COUNCIL OF HONG KONG

Incorporated with limited liability

DIRECTIVE

Issue Date: 24 December 2010 Ref: BOD194/24122010/IN/FY

Service remunerations for tourist guides receiving mainland tours (revised)

Resolution No. 194

(Directive category: Inbound)

To protect tourist guides who receive inbound tours organised in mainland China (mainland tours) and to raise the standard of their service, the Board decided at its meeting held on 19 November 2010 that:

Members which assign tourist guides to receive inbound tours organised in mainland China shall make payment of service remunerations (including a basic remuneration/salary, a tour-guiding fee, etc) to the tourist guides concerned to prevent them from relying on shopping commission as their major source of income.

Any service provided by members for mainland China's inbound visitors is considered an inbound tour organised in mainland China if it contains either of the following items: (1) the sightseeing at, or visiting, touring or roaming of any tourist attractions or any other locations in Hong Kong; or (2) shopping at shops regulated by the Refund Protection Scheme (Registered Shops) for Inbound Tour Group Shoppers.

This Directive supersedes Directive No. 162 and takes effect from 1 February 2011. Violation of this directive will be subject to penalties laid down in Articles 11 of the TIC's Articles of Association.

BY ORDER OF THE BOARD OF DIRECTORS TRAVEL INDUSTRY COUNCIL OF HONG KONG

Joseph Tung

Executive Director