

## Latest statistics on the inbound and outbound travel markets and air-ticket sales

### Outbound market

#### **Levy income** (*source: TIC*)

	2018	2017	Difference
April (HK\$)	2,589,431	2,075,632	+24.8%
January - April (HK\$)	10,152,311	8,422,014	+20.5%

#### **Air-ticket sales** (*source: IATA*)

##### Total billing

	2018	2017	Difference
April (HK\$)	2,427 million	2,113 million	+14.9%
January - April (HK\$)	9,297 million	8,756 million	+6.2%

##### No. of transactions

	2018	2017	Difference
April	906,454	727,155	+24.7%
January - April	3,576,714	2,989,464	+19.6%

#### **Complaints** (*source: TIC*)

	2018	2017	Difference
April	82 (28)	72 (23)	+13.9%
January - April	273 (123)	267 (122)	+2.2%

Note: Figures in brackets denote the number of cases referred by the Consumer Council

#### **Requests for assistance** (*source: TIC*)

	2018	2017	Difference
April	100	66	+51.5%
January - April	296	225	+31.6%

#### **Enquiries** (*source: TIC*)

	2018	2017	Difference
April	277	225	+23.1%
January - April	1,129	859	+31.4%

## **Inbound market**

### **Arrivals** (*source: HKTB*)

	2018	2017	Difference
March	4,995,122	4,586,186	+8.9%
January - March	15,609,655	14,242,779	+9.6%

### Arrivals from individual markets in March 2018

	No. of visitors	Compared with 2017	Market share
Mainland China	3,668,375	+10.1%	73.4%
Taiwan	157,997	-1.6%	3.2%
Japan	144,709	+10.4%	2.9%
USA	128,125	+11.9%	2.6%
South Korea	127,261	+4.8%	2.5%
Macao	84,574	+16.3%	1.7%
Philippines	77,677	+7.0%	1.6%

### Arrivals from individual markets in January - March 2018

	No. of visitors	Compared with 2017	Market share
Mainland China	12,181,312	+12.6%	78.0%
Taiwan	460,605	-6.0%	3.0%
South Korea	418,080	0.0%	2.7%
Japan	326,645	+2.1%	2.1%
USA	305,844	+4.8%	2.0%
Macao	233,567	+1.9%	1.5%
Philippines	195,080	+0.5%	1.2%

### **Mainland inbound tour group registration** (*source: TIC*)

	2018	2017	Difference
April	5,917	5,427	+9.0%
January - April	19,285	15,925	+21.1%

### **Complaints** (*source: TIC*)

	2018	2017	Difference
April	8 (ALL CHN/ 5 referred by Consumer Council)	14 (ALL CHN / 6 referred by Consumer Council)	-42.9%
January - April	48 (47 CHN 1 SEA / 10 referred by Consumer Council, 2 referred by Tourism Commission, 3 referred by Hong Kong Tourism Board, 1 referred by Hong Kong Customs & Excise Department)	67 (65 CHN 1 SEA 1 OTH / 21 referred by Consumer Council, 1 referred by Tourism Commission, 1 referred by Hong Kong Tourism Board)	-28.4%

**Requests for assistance** (*source: TIC*)

	2018	2017	Difference
April	39 (ALL CHN / 1 referred by Hong Kong Tourism Board)	29 (ALL CHN / 1 referred by Consumer Council)	+34.5%
January - April	189 (188 CHN 1 USA / 2 referred by Consumer Council, 1 referred by Tourism Commission, 2 referred by Hong Kong Tourism Board, 1 referred by Hong Kong Police)	132 (131 CHN 1 OTH / 4 referred by Consumer Council)	+43.2%

**Enquiries** (*source: TIC*)

	2018	2017	Difference
April	38 (37 CHN 1 UK / 3 referred by Consumer Council, 1 referred by Hong Kong Tourism Board, 2 referred by Hong Kong Police)	63 (ALL CHN / 1 referred by Hong Kong Tourism Board )	-39.7%
January - April	166 (165 CHN 1 UK / 10 referred by Consumer Council, 3 referred by Hong Kong Tourism Board, 7 referred by Hong Kong Police)	300 (299 CHN 1 OTH / 6 referred by Consumer Council, 3 referred by Hong Kong Tourism Board, 2 referred by Hong Kong Police)	-44.7%