

香港旅遊業議會 TRAVEL INDUSTRY COUNCIL OF HONG KONG

Incorporated with limited liability

DIRECTIVE

Issue Date: 17 June 2011

Ref: BOD204/17062011/O/JM

IMPORTANT

Free outbound package tours (revised) Resolution No. 204 (Directive category: Outbound → Package Tour)

To provide consumers with greater protection and clearer information, the Board of Directors resolved at its meeting held on 14 June 2011 to amend Directive No. 131 as follows:

- 1. If members provide or arrange outbound package tours without collecting tour fares (such tours are hereafter referred to as "free outbound package tours"), they shall not collect any other fares in any forms from the tour participants, including but not limited to transport fares and fuel surcharges; fees for accommodation outside Hong Kong; fees for activities including self-pay activities; meal charges; visa fees; government taxes; airport security charges; the service fee for collecting surcharges, taxes or other charges on behalf of airlines or the government under Directive No. 140 or the directive in force at that time; fees for handling visa applications; the service charge for escort, local guide and driver of package tours; etc.
- 2. Since members do not collect any tour fares in any forms for the free outbound package tours which they provide or arrange, they need not pay any levy and as such the receipts issued to tour participants of the free outbound package tours need not be franked. To avoid misunderstanding, members shall clearly notify the participants that the free outbound package tours are not covered by the Travel Industry Compensation Fund and the Package Tour Accident Contingency Fund Scheme.
- 3. In advertisements and itineraries for free outbound package tours, members shall clearly state in a position near the names of such tours in easily readable fonts the following sentence: "Pacticipants of free outbound package tours are not covered by the Travel Industry Compensation Fund and the Package Tour Accident Contingency Fund Scheme".
- 4. Members shall take out comprehensive travel insurance policies (whose scope shall include personal accident cover, medical expenses and emergency rescue service) for the participants of free outbound package tours provided or arranged by them, and shall not collect any fees for the comprehensive travel insurance.



All the itineraries and brochures of paid and free outbound package tours provided or arranged by members shall be registered with the TIC not less than two working days before their dispatch and/or the sale of the tours mentioned therein.

All the rules of the TIC which are about outbound package tours are applicable to paid and free outbound package tours provided or arranged by members.

This Directive supersedes Directive No. 131 and takes effect from 24 June 2011.

BY ORDER OF THE BOARD OF DIRECTORS TRAVEL INDUSTRY COUNCIL OF HONG KONG

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Joseph Tung Executive Director