

香港旅遊業議會 TRAVEL INDUSTRY COUNCIL OF HONG KONG

IMPORTANT

Incorporated with limited liability

DIRECTIVE

Issue Date: 16 May 2013 Ref: BOD213/16052013/O/JM

Self-pay activities of outbound package tours (revised)

Resolution No. 213

(Category: Outbound → Package Tour)

The Board of Directors resolved at its meeting held on 14 May 2013 to adopt the Outbound Committee's recommendations and amend Directive No. 90 as follows:

- 1. Any activities which are arranged for tour pacticipants of outbound package tours during the journey and which satisfy the following conditions are deemed "self-pay activities":
 - (1) the tour pacticipants need to pay extra fees in addition to the tour fares in order to join such activities; and
 - (2) the tour pacticipants may decide of their own accord whether to join such activities or not.

In other words, the fees of activities not deemed self-pay activities shall be included in the tour fares, and members shall not impose them extra on the tour participants.

- 2. Self-pay activities included in the itinerary of outbound package tours mean that members have already reserved time for such activities, which therefore shall be arranged in accordance with the itinerary unless such situations as specified in the brochure or the list of self-pay activities occur.
- 3. All the points listed below shall be observed irrespective of whether self-pay activities are included in the itinerary of outbound package tours:
 - (1) The brochure or the list of self-pay activities shall contain detailed information on each self-pay activity recommended by members and information on the arrangements for those tour participants who do not join that self-pay activity. These two kinds of information shall be provided for consumers before they sign up for the package tours.
 - (2) Whereas members may re-arrange the order of self-pay activities subject to the actual situations, detailed information on the self-pay activities shall include the following items:

- (a) the names and content of such activities (including when and for how long such activities are arranged, and the time for travelling to the activity sites);
- (b) the amount and details of the fees of such activities (such as whether the fees for adults and children are the same, whether the fees are fixed, whether the fees are subject to the number of people who join them, etc);
- (c) under what conditions such activities will or will not be arranged (such as the minimum number of people needed to join them); and
- (d) safety and other issues which the tour participants need to pay heed to (if applicable).
- (3) The brochure or the list of self-pay activities shall clearly specify that the tour participants may decide of their own accord whether to join any self-pay activities or not.

This Directive supersedes Directive No. 90, and is applicable to outbound package tours which depart on or after 1 July 2013. Violation of this directive will be subject to penalties laid down in Article 11 of the TIC's Articles of Association.

BY ORDER OF THE BOARD OF DIRECTORS TRAVEL INDUSTRY COUNCIL OF HONG KONG

Joseph Tung

Executive Director