



香港旅遊業議會
TRAVEL INDUSTRY COUNCIL
OF HONG KONG

Incorporated with limited liability

Our Ref: C1801/12042019/IN/FY

12 April 2019

Dear Members

**New requirements for applications for registration of shops
in Hunghom and Tokwawan**

Since in recent years the TIC had frequently received complaints about nuisances caused by mainland inbound tour groups when they visited Hunghom and Tokwawan for such itinerary arrangements as shopping and meals, the Committee on Shopping-related Practices set up an ad hoc group in June last year in order to study how to tackle the problems. Nevertheless, given a lack of improvement in the situation in Hunghom and Tokwawan even now, the Committee proposed that the Board consider introducing a new measure. At its 9 April meeting, the Board resolved that:

For all applications for registration of shops located in Hunghom and Tokwawan of the Kowloon City District and catering for mainland inbound tour groups (which include members applying to register new shops to become registered shops and members newly applying for registration of registered shops), the shops are required to submit feasible and viable crowd management measures. After receiving the measures, the TIC will consider various factors including (but not limited to) the capacity of the shops to receive visitors and their surrounding environment, and then process the applications in accordance with necessary procedures including on-site inspections, in order to assess the effectiveness of the measures. If other districts have similar situations as in Hunghom and Tokwawan in future, applications for registration of shops located therein will also be required to submit feasible and viable crowd management measures.

With immediate effect, the above requirements will be included in Section II “Registration procedures” of Appendix 1: “Refund Protection Scheme (Registered Shops) for Mainland China’s Inbound Tour Group Shoppers (revised)” to Directive No. 225: “Refund Protection Scheme (Registered Shops) for Inbound Tour Group Shoppers (revised)”.

Yours sincerely
TRAVEL INDUSTRY COUNCIL OF HONG KONG



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