

Latest statistics on levy income, inbound arrivals, Mainland inbound tour group registration, air ticket sales and complaints

Levy income

(Source: TIC)

-	October 2009 / October 2008	HK\$ 1,009,000 / 1,138,000*	-11.3%
-	Jan - Oct 2009 / Jan - Oct 2008	HK\$17,737,000 / 20,968,000	-15.4%

* Since the levy has been reduced by 50% since 3 July 2009, the figures from July to October 2008 are halved for comparison.

Inbound arrivals

(Source: HKTB)

-	Total arrivals in September 2009 / September 2008	2,250,718 / 2,194,840
	Difference:	+2.5%

-	Total arrivals in Jan - Sept 2009 / Jan - Sept 2008	21,159,973 / 21,768,811
	Difference:	-2.8%

- Arrivals from individual markets in September 2009:

	<u>No. of visitors</u>	<u>Compared with</u> <u>2008</u>	<u>Market</u> <u>share</u>
Mainland China	1,326,110	+6.1%	58.9 %
Taiwan	148,138	-19.6%	6.6%
Japan	125,475	+4.0%	5.6%
USA	77,021	-2.7%	3.4%

- Arrivals from individual markets in Jan - Sept 2009:

	<u>No. of visitors</u>	<u>Compared with</u> <u>2008</u>	<u>Market</u> <u>share</u>
Mainland China	12,876,682	+3.0%	60.9%
Taiwan	1,486,643	-12.4%	7.0%
Japan	878,670	-9.3%	4.2%
USA	769,333	-9.4%	3.6%

Mainland inbound tour group registration

(Source: TIC)

-	October 2009 / October 2008	4,751 / 3,899	+21.9%
-	Jan - Oct 2009 / Jan - Oct 2008	49,733 / 46,240	+7.6%

Air ticket sales

(Source: IATA)

Total billing:

-	01 - 15 October 2009	HK\$ 579 million
-	01 - 15 October 2008	HK\$ 664 million
	Difference:	-12.8%
-	01 Jan - 15 October 2009	HK\$ 11,677 million
-	01 Jan - 15 October 2008	HK\$ 15,553 million
	Difference:	-24.9%

No. of transactions:

-	01 - 15 October 2009	191,800
-	01 - 15 October 2008	200,273
	Difference:	-4.2%
-	01 Jan - 15 October 2009	3,998,204
-	01 Jan - 15 October 2008	4,496,121
	Difference:	-11.1%

Complaints

(Source: TIC)

Outbound travellers:

-	October 2009 / October 2008	79 / 81	-2.5%
			(10 referred by Consumer Council)
-	Jan - Oct 2009 / Jan - Oct 2008	769 / 954	-19.4%

Inbound travellers:

- Oct 2009 / Oct 2008 23 / 18 +27.8%
(ALL CHN / ALL CHN)
- Jan - Oct 2009 / Jan - Oct 2008 247 / 136 +81.6 %
(238 CHN 5 SEA 1 UK 3 OTH / 131 CHN 3 SEA 2 UK)

Enquiries

(Source: TIC)

Outbound travellers:

- October 2009 / October 2008 539 / 640 -15.8%
- Jan - Oct 2009 / Jan - Oct 2008 6,498 / 8,393 -22.6%

Inbound travellers:

- October 2009 / October 2008 24 / 5 +380.0%
(22 CHN 2 OTH / ALL CHN)
- Jan - Oct 2009 / Jan - Oct 2008 116 / 41 +182.9%
(106 CHN 2 SEA 2 USA 1 AUS 5 OTH / 39 CHN 1 AUS 1 OTH)

Requests for assistance

(Source: TIC)

Inbound travellers:

- October 2009 / October 2008 20 / 12 +66.7%
(18 CHN 2 OTH / ALL CHN)
- Jan - Oct 2009 / Jan - Oct 2008 216 / 264 -18.2%
(209 CHN 2 SEA 1 UK 4 OTH / 259 CHN 3 SEA 1 USA 1 OTH)