

Latest statistics on levy income, inbound arrivals, Mainland inbound tour group registration, air ticket sales and complaints

Levy income

(Source: TIC)

-	February 2010 / February 2009	HK\$ 989,000 / 622,500*	+58.9%
-	Jan - Feb 2010 / Jan - Feb 2009	HK\$ 2,837,000 / 1,942,000	+46.1%

* Since the levy has been reduced by 50% since 3 July 2009, the figures in February 2009 are halved for comparison.

Inbound arrivals

(Source: HKTB)

-	Total arrivals in January 2010 / January 2009	2,960,319 / 2,796,099
	Difference:	+5.9%

- Arrivals from individual markets in January 2010:

	<u>No. of visitors</u>	<u>Compared with</u> <u>2009</u>	<u>Market</u> <u>share</u>
Mainland China	1,907,827	+0.8%	64.4%
Taiwan	182,068	+0.2%	6.2%
Japan	114,839	+22.0%	3.9%
USA	92,278	+20.3%	3.1%

Mainland inbound tour group registration

(Source: TIC)

-	February 2010 / February 2009	6,434 / 5,952	+8.1%
-	Jan - Feb 2010 / Jan - Feb 2009	13,089 / 11,627	+12.6%

Air ticket sales

(Source: IATA)

Total billing:

-	February 2010	HK\$ 1,266 million
-	February 2009	HK\$ 986 million

Difference:	+28.4%
- Jan - Feb 2010	HK\$ 2,768 million
- Jan - Feb 2009	HK\$ 2,171 million
Difference:	+27.5%

No. of transactions:

- February 2010	362,000
- February 2009	359,054
Difference:	+0.8%
- Jan - Feb 2010	801,331
- Jan - Feb 2009	737,950
Difference:	+8.6%

Complaints

(Source: TIC)

Outbound travellers:

- February 2010 / February 2009	71 / 55	+29.1%
	(15 referred by Consumer Council)	
- Jan - Feb 2010 / Jan - Feb 2009	142 / 125	+13.6%
	(28 referred by Consumer Council)	

Inbound travellers:

- February 2010 / February 2009	28 / 19	+47.4%
	(25 CHN 1 SEA 1 USA 1 OTH / ALL CHN)	
	(13 referred by Consumer Council, 4 referred by Hong Kong Tourism Board)	
- Jan - Feb 2010 / Jan - Feb 2009	75 / 43	+74.4%
	(71 CHN 1 SEA 1 USA 2 OTH / 42 CHN 1 SEA)	

Enquiries

(Source: TIC)

Outbound travellers:

-	February 2010 / February 2009	435 / 464	-6.3%
-	Jan - Feb 2010 / Jan - Feb 2009	927 / 1,095	-15.3%

Inbound travellers:

-	February 2010 / February 2009	17 / 5	+240.0%
		(15 CHN 2 SEA / 4 CHN 1 USA)	
-	Jan - Feb 2010 / Jan - Feb 2009	46 / 8	+475.0%
		(44 CHN 2 SEA / 7 CHN 1 USA)	

Requests for assistance

(Source: TIC)

Inbound travellers:

-	February 2010 / February 2009	12 / 34	-64.7%
		(ALL CHN / ALL CHN)	
-	Jan - Feb 2010 / Jan - Feb 2009	28 / 44	-36.4%
		(ALL CHN / ALL CHN)	