

Latest statistics on levy income, inbound arrivals, Mainland inbound tour group registration, air ticket sales and complaints

Levy income

(Source: TIC)

-	April 2010 / April 2009	HK\$ 984,000 / 1,126,500*	-12.6%
-	Jan - Apr 2010 / Jan - Apr 2009	HK\$ 5,760,000 / 4,356,500	+32.2%

* Since the levy has been reduced by 50% since 3 July 2009, the figures in April 2009 are halved for comparison.

Inbound arrivals

(Source: HKTB)

-	Total arrivals in March 2010 / March 2009	2,798,316 / 2,445,289
	Difference:	+14.4%
-	Total arrivals in Jan - Mar 2010 / Jan - Mar 2009	8,624,688 / 7,403,713
	Difference:	+16.5%

- Arrivals from individual markets in March 2010:

	<u>No. of visitors</u>	<u>Compared with</u> <u>2009</u>	<u>Market</u> <u>share</u>
Mainland China	1,631,163	+13.4%	58.3%
Taiwan	166,395	+6.7%	5.9%
Japan	133,252	+18.0%	4.8%
USA	107,765	+9.1%	3.9%

- Arrivals from individual markets in Jan - Mar 2010:

	<u>No. of visitors</u>	<u>Compared with</u> <u>2009</u>	<u>Market</u> <u>share</u>
Mainland China	5,548,912	+18.7%	64.3%
Taiwan	537,024	+10.7%	6.2%
Japan	334,197	+5.7%	3.9%
USA	265,243	+9.1%	3.1%

Mainland inbound tour group registration

(Source: TIC)

-	April 2010 / April 2009	7,359 / 6,931	+6.2%
-	Jan - Apr 2010 / Jan - Apr 2009	27,257 / 26,436	+3.1%

Air ticket sales

(Source: IATA)

Total billing:

-	April 2010	HK\$ 1,654 million
-	April 2009	HK\$ 1,140 million
	Difference:	+45.1%
-	Jan - Apr 2010	HK\$ 6,133 million
-	Jan - Apr 2009	HK\$ 4,588 million
	Difference:	+33.7%

No. of transactions:

-	April 2010	473,826
-	April 2009	428,573
	Difference:	+10.5%
-	Jan - Apr 2010	1,810,756
-	Jan - Apr 2009	1,640,346
	Difference:	+10.4%

Complaints

(Source: TIC)

Outbound travellers:

-	April 2010 / April 2009	111 / 111	0.0%
		(24 referred by Consumer Council)	
-	Jan - Apr 2010 / Jan - Apr 2009	370 / 319	+15.9%
		(74 referred by Consumer Council)	

