

Latest statistics on levy income, inbound arrivals, Mainland inbound tour group registration, air ticket sales and complaints

Levy income

(Source: TIC)

-	May 2010 / May 2009	HK\$ 1,621,000 / 721,000*	+125.0%
-	Jan - May 2010 / Jan - May 2009	HK\$ 7,381,000 / 5,077,500	+45.3%

\* Since the levy has been reduced by 50% since 3 July 2009, the figures in May 2009 are halved for comparison.

Inbound arrivals

(Source: HKTB)

-	Total arrivals in April 2010 / April 2009	2,796,311 / 2,439,490
	Difference:	+14.6%
-	Total arrivals in Jan - Apr 2010 / Jan - Apr 2009	11,420,999 / 9,843,203
	Difference:	+16.0%

- Arrivals from individual markets in April 2010:

	<u>No. of visitors</u>	<u>Compared with</u> <u>2009</u>	<u>Market</u> <u>share</u>
Mainland China	1,660,538	+18.1%	59.4%
Taiwan	179,246	+5.6%	6.4%
Japan	95,427	+17.2%	3.4%
USA	105,080	+7.2%	3.8%

- Arrivals from individual markets in Jan - Apr 2010:

	<u>No. of visitors</u>	<u>Compared with</u> <u>2009</u>	<u>Market</u> <u>share</u>
Mainland China	7,209,450	+18.5%	63.1%
Taiwan	716,270	+9.4%	6.3%
Japan	429,624	+8.1%	3.8%
USA	370,323	+8.5%	3.2%

### Mainland inbound tour group registration

(Source: TIC)

-	May 2010 / May 2009	6,500 / 2,824	+130.2%
-	Jan - May 2010 / Jan - May 2009	33,757 / 29,260	+15.4%

### Air ticket sales

(Source: IATA)

#### Total billing:

-	01 - 15 May 2010	HK\$ 740 million
-	01 - 15 May 2009	HK\$ 470 million
	Difference:	+57.2%
-	01 January - 15 May 2010	HK\$ 6,873 million
-	01 January - 15 May 2009	HK\$ 5,059 million
	Difference:	+35.8%

#### No. of transactions:

-	01 - 15 May 2010	225,380
-	01 - 15 May 2009	170,579
	Difference:	+32.1%
-	01 January - 15 May 2010	2,036,136
-	01 January - 15 May 2009	1,810,925
	Difference:	+12.4%

### Complaints

(Source: TIC)

#### Outbound travellers:

-	May 2010 / May 2009	81 / 67	+20.9%
		(19 referred by Consumer Council)	
-	Jan - May 2010 / Jan - May 2009	451 / 386	+16.8%
		(93 referred by Consumer Council)	

