

Latest statistics on levy income, inbound arrivals, Mainland inbound tour group registration, air ticket sales and complaints

Levy income

(Source: TIC)

-	June 2010 / June 2009	HK\$ 1,808,000 / 991,500*	+82.3%
-	Jan - June 2010 / Jan - June 2009	HK\$ 9,189,000 / 6,069,000	+51.4%

\* Since the levy has been reduced by 50% since 3 July 2009, the figures in June 2009 are halved for comparison.

Inbound arrivals

(Source: HKTB)

-	Total arrivals in May 2010 / May 2009	2,815,295 / 2,027,572
	Difference:	+38.9%
-	Total arrivals in Jan - May 2010 / Jan - May 2009	14,236,294 / 11,870,775
	Difference:	+19.9%

- Arrivals from individual markets in May 2010:

	<u>No. of visitors</u>	<u>Compared with</u> <u>2009</u>	<u>Market</u> <u>share</u>
Mainland China	1,713,687	+46.8%	60.9%
Taiwan	168,761	+14.0%	6.0%
Japan	109,250	+39.8%	3.9%
USA	95,129	+14.9%	3.4%

- Arrivals from individual markets in Jan - May 2010:

	<u>No. of visitors</u>	<u>Compared with</u> <u>2009</u>	<u>Market</u> <u>share</u>
Mainland China	8,923,137	+23.1%	62.7%
Taiwan	885,031	+10.3%	6.2%
Japan	538,874	+13.3%	3.8%
USA	465,452	+9.8%	3.3%

### Mainland inbound tour group registration

(Source: TIC)

-	June 2010 / June 2009	5,949 / 1,731	+243.7%
-	Jan - Jun 2010 / Jan - Jun 2009	39,706 / 30,991	+28.1%

### Air ticket sales

(Source: IATA)

#### Total billing:

-	01 - 30 June 2010	HK\$ 1,935 million
-	01 - 30 June 2009	HK\$ 1,352 million
	Difference:	+43.1%
-	01 January - 30 June 2010	HK\$ 9,885 million
-	01 January - 30 June 2009	HK\$ 6,937 million
	Difference:	+42.5%

#### No. of transactions:

-	01 - 30 June 2010	531,034
-	01 - 30 June 2009	440,706
	Difference:	+20.4%
-	01 January - 30 June 2010	2,855,549
-	01 January - 30 June 2009	2,427,201
	Difference:	+17.6%

### Complaints

(Source: TIC)

#### Outbound travellers:

-	June 2010 / June 2009	96 / 54	+77.8%
		(26 referred by Consumer Council)	
-	Jan - Jun 2010 / Jan - Jun 2009	547 / 440	+24.3%
		(119 referred by Consumer Council)	

Inbound travellers:

-	June 2010 / June 2009	36 / 25	+44.0%
		(33 CHN 2 SEA 1 OTH / 22 CHN 1 SEA 1 UK 1 OTH)	
-	Jan - Jun 2010 / Jan - Jun 2009	226 / 147	+53.7%
		(218 CHN 5 SEA 3 OTH / 140 CHN 4 SEA 1 UK 2 OTH)	

Enquiries

(Source: TIC)

Outbound travellers:

-	June 2010 / June 2009	752 / 557	+35.0%
-	Jan - Jun 2010 / Jan - Jun 2009	4,862 / 4,158	+16.9%

Inbound travellers:

-	June 2010 / June 2009	40 / 13	+207.7%
		(37 CHN 3 OTH / 11 CHN 1 AUS 1 OTH)	
-	Jan - Jun 2010 / Jan - Jun 2009	229 / 54	+324.0%
		(221 CHN 4 SEA 1 AUS 3 OTH / 48 CHN 2 USA 1 AUS 3 OTH)	

Requests for assistance

(Source: TIC)

Inbound travellers:

-	June 2010 / June 2009	11 / 10	+10.0%
		(10 CHN 1 SEA / ALL CHN)	
-	Jan - Jun 2010 / Jan - Jun 2009	79 / 160	-50.6%
		(77 CHN 2 SEA / 159 CHN 1 SEA)	