Latest statistics on levy income, inbound arrivals, Mainland inbound tour group registration, air ticket sales and complaints

Levy income

(Source: TIC)

-	February 2015 / February 2014	HK\$1,649,372 / 1,143,064	+44.3%
_	Jan - Feb 2015 / Jan - Feb 2014	HK\$3,676,512 / 3,443,927	+6.8%

Inbound arrivals

(Source: HKTB)

- Total arrivals in January 2015 / January 2014 5,609,698 / 5,455,371 Difference: +2.8%

- Arrivals from individual markets in January 2015:

<u>No.</u>	of visitors	Compared with 2014	<u>Market</u> <u>share</u>
Mainland China	4,490,420	+3.3%	80.0%
Taiwan	155,775	-10.5%	2.8%
South Korea	147,556	+16.3%	2.6%
USA	92,996	+10.2%	1.7%
Japan	82,038	-3.5%	1.5%
Macau	80,353	-0.7%	1.4%
Australia	56,544	+2.9%	1.0%

Mainland inbound tour group registration

(Source: TIC)

-	February 2015 / February 2014	7,751 / 11,454	-32.3%
-	Jan - Feb 2015 / Jan - Feb 2014	19,326 / 20,237	-4.5%

Air ticket sales

(Source: IATA)

Total billing:

-	1 - 15 February 20151 - 15 February 2014Difference:	HK\$ 1,016 million HK\$ 682 million +49.0%
-	1 Jan - 15 Feb 2015 1 Jan - 15 Feb 2014 Difference:	HK\$ 3,411 million HK\$ 2,842 million +20.0%

No. of transactions:

-	1 - 15 February 2015	326,366
-	1 - 15 February 2014	195,125
	Difference:	+67.3%
-	1 Jan - 15 Feb 2015	1,012,771
-	1 Jan - 15 Feb 2014	740,565

Complaints

(Source: TIC)

Outbound travellers:

Difference:

-	February 2015 / February 2014	47 / 52	-9.6%
		(14 referred by Consumer	Council)
-	Jan - Feb 2015 / Jan - Feb 2014	108 / 113	-4.4%
		(34 referred by Consumer	Council)

Inbound travellers:

-	February 2015 / February 2014	26 / 22	+18.2%
	•	(25 CHN 1 OTH / ALL CH	·IN)
	(3 referred by Cons	umer Council, 2 referred by	Hong Kong Tourism Board)

+36.8%

-	Jan - Feb 2015 / Jan - Feb 2014	49 / 37	+32.4%
		(48 CHN 1 OTH / ALL CH	N)

Enquiries

(Source: TIC)

Ou	tbound travellers:		
-	February 2015 / February 2014	224 / 279	-19.7%
-	Jan - Feb 2015 / Jan - Feb 2014	425 / 759	-44.0%

Inbound travellers:

11100	dia travellers.		
-	February 2015 / February 2014	62 / 101	-38.6%
		(61 CHN 1 SEA / 99 CHN 2 SE	A)
	(2 referred by	Consumer Council, 1 referred by H	ong Kong Tourism Board)

-	Jan - Feb 2015 / Jan - Feb 2014	137 / 150	-8.7%
		(135 CHN 1 SEA 1 OTH / 148 CHN 2	SEA)

Requests for assistance

(Source: TIC)

Outbound travellers:

-	February 2015 / February 2014	72 / 111	-35.1%
_	Jan - Feb 2015 / Jan - Feb 2014	151 / 257	-41.2%

Inbound travellers:

ary 2014 $\begin{array}{c} 50 \, / \, 41 \\ \text{(ALL CHN / ALL CHN)} \end{array}$ (4 referred by Consumer Council, 1 referred by Hong Kong Tourism Board) February 2015 / February 2014

Jan - Feb 2015 / Jan - Feb 2014 123 / 65 +89.2% (ALL CHN / 63 CHN 1 SEA 1 OTH)