

Latest statistics on levy income, inbound arrivals, Mainland inbound tour group registration and complaints

Levy income

(Source: TIC)

-	June 2015 / June 2014	HK\$2,602,892 / 2,342,692	+11.1%
-	Jan - Jun 2015 / Jan - Jun 2014	HK\$12,990,146 / 11,611,634	+11.9%

Inbound arrivals

(Source: HKTB)

-	Total arrivals in May 2015 / May 2014	4,756,215 / 4,590,579	
	Difference:		+3.6%
-	Total arrivals in Jan - May 2015 / Jan - May 2014	24,966,012 / 24,036,520	
	Difference:		+3.9%

- Arrivals from individual markets in May 2015:

	<u>No. of visitors</u>	<u>Compared with 2014</u>	<u>Market share</u>
Mainland China	3,625,308	+5.0%	76.2%
Taiwan	153,392	-5.8%	3.2%
South Korea	116,583	+24.9%	2.5%
USA	98,993	+3.0%	2.1%
Japan	86,014	-6.3%	1.8%
Macau	81,509	+10.5%	1.7%
Philippines	71,303	+8.1%	1.5%

- Arrivals from individual markets in Jan - May 2015:

	<u>No. of visitors</u>	<u>Compared with 2014</u>	<u>Market share</u>
Mainland China	19,513,091	+5.9%	78.2%
Taiwan	789,123	-3.6%	3.2%
South Korea	579,477	+12.7%	2.3%
USA	485,824	+5.1%	1.9%
Japan	406,095	-8.2%	1.6%
Macau	391,000	+3.7%	1.6%
Philippines	279,143	+3.9%	1.1%

Mainland inbound tour group registration

(Source: TIC)

-	June 2015 / June 2014	8,735 / 11,980	-27.1%
-	Jan - Jun 2015 / Jan - Jun 2014	61,523 / 74,942	-17.9%

Complaints

(Source: TIC)

Outbound travellers:

-	June 2015 / June 2014	73 / 69	+5.8%
		(34 referred by Consumer Council)	
		(7 complaints related to MERS in South Korea received in June 2015)	
-	Jan - Jun 2015 / Jan - Jun 2014	383 / 384	-0.3%
		(124 referred by Consumer Council)	

Inbound travellers:

-	June 2015 / June 2014	25 / 26	-3.8%
		(ALL CHN / ALL CHN)	
		(7 referred by Consumer Council, 1 referred by Hong Kong Tourism Board)	
-	Jan - Jun 2015 / Jan - Jun 2014	137 / 129	+6.2%
		(135 CHN 1 SEA 1 OTH / 127 CHN 2 SEA)	

Requests for assistance

(Source: TIC)

Outbound travellers:

-	June 2015 / June 2014	314 / 121	+159.5%
		(244 requests for assistance related to MERS in South Korea received in June 2015)	
-	Jan - Jun 2015 / Jan - Jun 2014	768 / 732	+4.9%

Inbound travellers:

-	June 2015 / June 2014	42 / 48	-12.5%
		(ALL CHN / 47 CHN 1 OTH)	
-	Jan - Jun 2015 / Jan - Jun 2014	299 / 269	+11.2%
		(ALL CHN / 263 CHN 1 USA 1 SEA 4 OTH)	

