

## Latest statistics on the outbound and inbound travel markets

### Outbound market

#### Levy income (sources: TIC and TICFMB)

##### Total amount deposited into levy accounts

	2021	2020	Difference
July	9,100	1,200	+658.3%
January - July (HK\$)	20,050	2,421,501	-99.2%
August	23,700	5,600	+323.2%
January - August (HK\$)	43,750	2,427,101	-98.2%

##### Total amount of levy paid by travel agents

	2021	2020	Difference
July	21,026	15,144	+38.8%
January - July (HK\$)	101,265	2,447,383	-95.9%
August	34,731	20,579	+68.8%
January - August (HK\$)	135,996	2,467,962	-94.5%

#### Air-ticket sales (source: IATA)

##### Total billing (BSP remittance)

	2021	2020	Difference
July	200 million	-42 million	576.2%
January - July (HK\$)	688 million	1,927 million	-64.3%
August	204 million	-7 million	3,014.3%
January - August (HK\$)	892 million	1,920 million	-53.5%

##### No. of transactions

	2021	2020	Difference
July	51,244	82,633	-38.0%
January - July	302,321	1,982,839	-84.8%
August	55,289	66,555	-16.9%
January - August	357,610	2,049,394	-82.6%

#### Complaints (source: TIC)

	2021	2020	Difference
July	1	5	-80.0%
January - July	1	239	-99.6%
August	0	4	-100.0%
January - August	1	243	-99.6%

**Requests for assistance (source: TIC)**

	2021	2020	Difference
July	1	163	-99.4%
January - July	30	1,835	-98.4%
August	6	127	-95.3%
January - August	36	1,962	-98.2%

**Enquiries (source: TIC)**

	2021	2020	Difference
July	56	300	-81.3%
January - July	619	5,507	-88.8%
August	81	212	-61.8%
January - August	700	5,719	-87.8%

**Inbound market****Arrivals (source: HKTB)**

	2021	2020	Difference
June	6,200	14,606	-57.6%
January - June	33,749	3,516,080	-99.0%
July	8,666	20,568	-57.9%
January - July	42,415	3,536,648	-98.8%

**Arrivals from individual markets in June 2021**

	No. of visitors	Compared with 2020	Market share
Mainland China	4,651	-30.4%	75.0%
Philippines	306	-73.9%	4.9%
India	188	-77.6%	3.0%
Macao	112	-4.3%	1.8%
USA	108	-74.4%	1.7%
Canada	58	-72.9%	0.9%
Indonesia	54	-78.8%	0.9%

**Arrivals from individual markets in January - June 2021**

	No. of visitors	Compared with 2020	Market share
Mainland China	24,263	-99.1%	71.9%
Philippines	1,393	-97.6%	4.1%
Taiwan	1,261	-98.8%	3.7%
India	1,051	-94.8%	3.1%
Indonesia	619	-97.5%	1.8%
USA	567	-99.3%	1.7%
Macao	468	-99.6%	1.4%

#### Arrivals from individual markets in July 2021

	No. of visitors	Compared with 2020	Market share
Mainland China	6,304	+9.9%	72.7%
Philippines	593	-77.9%	6.8%
India	311	-89.2%	3.6%
Macao	119	-17.4%	1.4%
USA	117	-75.9%	1.4%
Indonesia	113	-70.9%	1.3%
Taiwan	98	-82.2%	1.1%

#### Arrivals from individual markets in January - July 2021

	No. of visitors	Compared with 2020	Market share
Mainland China	30,567	-98.9%	72.1%
Philippines	1,986	-96.7%	4.7%
India	1,362	-94.1%	3.2%
Taiwan	1,359	-98.7%	3.2%
Indonesia	732	-97.1%	1.7%
USA	684	-99.1%	1.6%
Macao	587	-99.5%	1.4%

#### Mainland inbound tour group registration (source: TIC)

	2021	2020	Difference
July	0	0	0%
January - July	0	317	-100.0%
August	0	0	0%
January - August	0	317	-100.0%

#### Mainland inbound tour group visitors (source: TIC)

	2021	2020	Difference
July	0	0	0%
January - July	0	8,283	-100.0%
August	0	0	0%
January - August	0	8,283	-100.0%

**Complaints** (source: TIC)

	2021	2020	Difference
July	0	0	0.0%
January - July	0	27 (25 CHN 1 KOR 1 SEA / 1 referred by Consumer Council, 1 referred by Tourism Commission, 2 referred by Hong Kong Tourism Board)	-100.0%
August	0	1 (ALL CHN / 1 referred by Consumer Council)	-100.0%
January - August	0	28 (26 CHN 1 KOR 1 SEA / 2 referred by Consumer Council, 1 referred by Tourism Commission, 2 referred by Hong Kong Tourism Board)	-100.0%

**Requests for assistance** (source: TIC)

	2021	2020	Difference
July	0	1 (ALL CHN)	-100.0%
January - July	1 (ALL CHN)	19 (ALL CHN / 1 referred by Consumer Council)	-94.7%
August	0	0	0.0%
January - August	1 (ALL CHN)	19 (ALL CHN / 1 referred by Consumer Council)	-94.7%

**Enquiries** (source: TIC)

	2021	2020	Difference
July	3 (ALL CHN)	18 (ALL CHN)	-83.3%
January - July	40 (37 CHN 3 SEA)	180 (174 CHN 2 SEA 1 AUS 1 USA 2 OTH)	-77.8%
August	10 (8 CHN 2 OTH)	10 (ALL CHN)	0.0%
January - August	50 (45 CHN 3 SEA 2 OTH)	190 (184 CHN 2 SEA 1 AUS 1 USA 2 OTH)	-73.7%