

## Latest statistics on the outbound and inbound travel markets

### Outbound market

#### Levy income (sources: TIC and TICFMB)

##### Total amount deposited into levy accounts

	2021	2020	Difference
September	13,800	4,500	+206.7%
January - September (HK\$)	57,550	2,431,601	-97.6%

##### Total amount of levy paid by travel agents

	2021	2020	Difference
September	64,609	17,767	+263.7%
January - September (HK\$)	200,605	2,485,729	-91.9%

#### Air-ticket sales (source: IATA)

##### Total billing (BSP remittance)

	2021	2020	Difference
September	140 million	-9 million	1,655.6%
January - September (HK\$)	1,032 million	1,911 million	-46.0%

##### No. of transactions

	2021	2020	Difference
September	52,639	67,985	-22.6%
January - September	410,249	2,117,379	-80.6%

#### Complaints (source: TIC)

	2021	2020	Difference
September	0	24	-100.0%
January - September	1	267	-99.6%

#### Requests for assistance (source: TIC)

	2021	2020	Difference
September	3	107	-97.2%
January - September	39	2,069	-98.1%

#### Enquiries (source: TIC)

	2021	2020	Difference
September	66	201	-67.2%
January - September	766	5,920	-87.1%

## **Inbound market**

### **Arrivals** (source: HKTB)

	2021	2020	Difference
August	10,811	4,449	+143.0%
January - August	53,226	3,541,097	-98.5%

### Arrivals from individual markets in August 2021

	No. of visitors	Compared with 2020	Market share
Mainland China	8,529	+265.0%	78.9%
Philippines	310	+29.7%	2.9%
India	224	-24.6%	2.1%
Macao	169	+22.5%	1.6%
USA	151	+20.8%	1.4%
Taiwan	146	-44.9%	1.4%
Canada	104	+40.5%	1.0%

### Arrivals from individual markets in January - August 2021

	No. of visitors	Compared with 2020	Market share
Mainland China	39,096	-98.5%	73.5%
Philippines	2,296	-96.2%	4.3%
India	1,586	-93.2%	3.0%
Taiwan	1,505	-98.5%	2.8%
USA	835	-99.0%	1.6%
Indonesia	778	-96.9%	1.5%
Macao	756	-99.4%	1.4%

### **Mainland inbound tour group registration** (source: TIC)

	2021	2020	Difference
September	0	0	0%
January - September	0	317	-100.0%

### **Mainland inbound tour group visitors** (source: TIC)

	2021	2020	Difference
September	0	0	0%
January - September	0	8,283	-100.0%

**Complaints** (source: TIC)

	2021	2020	Difference
September	0	0	-100.0%
January - September	0	28 (26 CHN 1 KOR 1 SEA/ 2 referred by Consumer Council, 1 referred by Tourism Commission, 2 referred by Hong Kong Tourism Board)	-100.0%

**Requests for assistance** (source: TIC)

	2021	2020	Difference
September	0	0	0.0%
January - September	1 (ALL CHN)	19 (ALL CHN / 1 referred by Consumer Council)	-94.7%

**Enquiries** (source: TIC)

	2021	2020	Difference
September	2 (ALL CHN)	24 (22 CHN 1 KOR 1 SIN)	-91.7%
January - September	52 (47 CHN 3 SEA 2 OTH)	214 (206 CHN 1 AUS 1 KOR 2 SEA 1 SIN 1 USA 2 OTH)	-75.7%