REPORT OF THE BOARD OF DIRECTORS

FOR THE YEAR ENDED 30TH JUNE, 2021

The directors submit their annual report and audited financial statements of the Council for the year ended 30th June, 2021.

PRINCIPAL ACTIVITIES

The principal activities of the Council are to serve as a regulatory body of travel agents, which are registered members of the Council, as well as tour escorts and tourist guides in Hong Kong. The Council also conducts activities relating to maintaining a high professional standard within the industry and protecting the interests of travellers and the industry.

RESULTS

The results of the Council for the year ended 30th June, 2021 are set out in the statement of profit or loss and other comprehensive income on page 7. The state of affairs of the Council as at 30th June, 2021 is set out in the statement of financial position on page 8 and 9.

SHARE CAPITAL

The Council is limited by guarantee and does not have a share capital.

MEMBERS

The roll of members as at 30th June, 2021 is as follows:

Association	Ordinary	Affiliate
Members	Members	Members
8	1,643	66

BOARD OF DIRECTORS

The directors who held office during the year and up to the date of this report were:

Mr. WONG Chun Tat, Jason JP

Mrs. HSU Wong Mei Kiu, Gianna

Mr. SHUM Jiu Sang, Jason

Mr. LEUNG Ka Kui, Johnny*JP

Mr. LO Kai Pong, Roy

- Chairman

Deputy Chairman

Hon. Secretary

Hon. Treasurer

Mrs. CHAN WONG Shui, Pamela* BBS, JP

Ms. CHAU Suet Fung, Dilys*

Mr. CHUI Ting Pong

Mr. LEUNG Fu Wah* BBS, MH, JP Mr. LEUNG Kwong Hing, Fred Mr. LEUNG Tin Lung, David

Mr. LEUNG Yiu Lam, Paul MH Mr. LI Kwok Ying* BBS, MH, JP

Mr. LIU Kin Sing, Alex*

The Hon. MA Fung Kwok* GBS, JP

Mr. MA Ho Fai* GBS, JP

Mr. NG Hi On MH

Mr. POON Wing Fai, Jimmy *MH

Mr. SO Tsz Yeung

Mr. SY Chun Ming, Steve

Appointed on 10th November 2020

Appointed on 1st October 2020

REPORT OF THE BOARD OF DIRECTORS - CONTINUED

FOR THE YEAR ENDED 30TH JUNE, 2021

BOARD OF DIRECTORS - CONTINUED

Mr. TAM Kwong Shun, Tommy Ms. TANG Man Wai, Karen

Mr. TSE Kam Shan, Ricky

Dr. TSE Sze Ming, Tony*
Mr. WONG Kit Hin, Peter*

Ms. WONG Sok Man

Mr. WONG Tze Wing, Jonathan

Mr. WU Keng Hou, Ronald

Mr. YANG Chuen Liang, Charles* BBS, JP

Dr. LAU Chin Keung, Brandon Mr. CHAN Kam Chuen, Denny

Mr. NG Lo Ngai, Roy

Appointed on 2nd March 2021

Retired on 30th September 2020 Retired on 10th November 2020 Retired on 2nd March 2021

* Independent directors

In accordance with Article 50 of the Council's Articles of Association, an elected director shall hold office until the conclusion of the second Annual General Meeting after the Annual General Meeting at which he is elected Mr. SHUM Jiu Sang, Jason, Mr. CHUI Ting Pong, Ms. TANG Man Wai, Karen and Ms. WONG Sok Man are retiring at the forthcoming Annual General Meeting.

DIRECTORS' INTERESTS

No contract of significance in relation to the Council's business to which the Council was a party and in which a director of the Council had a material interest, whether directly or indirectly, subsisted at the end of the year or at any time during the year.

At no time during the year was the Council a party to any arrangements to enable the directors of the Council to acquire benefits by means of the acquisition of shares in, or debentures of, the Council or any other body corporate.

PERMITTED INDEMNITY PROVISION

Article 76 of the Council's Articles of Association provides that every Member of the Board of Directors, any member of any committee of the Board of Directors, and every Officer for the time being of the Council shall be indemnified out of the funds of the Council against all liabilities and obligations which they, or any of them, may incur in good faith in the proper and reasonable performance or purported performance of their duties in relation to the Council other than any liability which attaches to them by law in respect of any negligence, default, breach of duty or breach of trust. Further they shall be indemnified from the funds of the Council against any liability incurred by them in defending any proceedings, whether civil or criminal, in which judgement is given in their favour or in which they are acquitted or in connection with any application under section 358 of the predecessor Companies Ordinance (corresponding to sections 902 to 904 of the Council shall be applied in payment of the whole or part of any fine or penalty imposed upon any person by sentence or order of a Court of Justice. This permitted indemnity provision is in force during the financial year and at the time of approval of this report.

MANAGEMENT CONTRACTS

No contract concerning the management and administration of the whole or any substantial part of the business of the Council was entered into or existed during the year.

REPORT OF THE BOARD OF DIRECTORS - CONTINUED

FOR THE YEAR ENDED 30TH JUNE, 2021

BUSINESS REVIEW

(a) A fair review of the Council's business

The Council was incorporated and registered under the Companies Ordinance as a company limited by guarantee in 1988 and became a public body for the purpose of the Prevention of Bribery Ordinance in 1990. Its objectives are:

- To maintain a high professional standard within the industry; and
- To protect the interests of travellers and the industry.

The Council is an integral part of the two-tier regulatory system established by the Travel Agents Ordinance (TAO) and is entrusted with the responsibility to regulate inbound and outbound travel agents under the TAO. Under the provisions of the TAO, any person who carries on inbound or outbound travel business in Hong Kong is required to obtain a travel agent's licence, the requisite for which is Council membership.

The Council's operation includes (i) regulating travel agents, tourist guides and tour escorts, and handling traveller complaints; and (ii) representing and promoting trade interests, and organising fellowship functions and training activities for members.

The aim of the Council's operation is sustainability rather than profitability. It has used the following financial ratios as key performance indicators (KPIs) to assess its operational sustainability:

- Net deficit as a percentage of total income is reviewed to measure the Council's effectiveness in managing its operation and its expenses.
- Current ratio (Current assets/Current liabilities) is used to measure the Council's ability to
 pay off short term obligations with its short term assets. The Council aims at maintaining a
 higher and more healthy current ratio because it shows that the Council can more easily
 make current debt payments.
- Debt ratio (Total liabilities/Total assets) is used to measure the Council's ability to pay off its liabilities with its assets and financial leverage. The Council aims at maintaining a lower debt ratio so as to achieve stability in its operation.

The net deficit as a percentage of total income, current ratio and debt ratio of the Council for the fiscal years 2020/2021 and 2019/2020 are as follows:

Financial ratio	<u>2020-2021</u>	<u>2019-2020</u>
Net deficit ratio	(153.09%)	(42.79%)
Current ratio	1.00	1.11
Debt ratio	0.94	0.81

REPORT OF THE BOARD OF DIRECTORS - CONTINUED

FOR THE YEAR ENDED 30TH JUNE, 2021

BUSINESS REVIEW-CONTINUED

(b) The principal risks and uncertainties facing the Council and possible future development in the Council's business

The COVID-19 pandemic in the whole of the financial year has resulted in not only a continued loss of inbound tour registration fee income but also a sharp decrease in levy income. The risks and uncertainties posed by the pandemic on these two major sources of the Council's income are expected to continue into at least the first half of 2021/2022.

The Council will change from a self-regulatory body to a pure trade association after the Travel Industry Authority commences full operation. The focus of its work will shift from regulation to the promotion of trade interests and fellowship among members, as well as the provision of services and training for members. The Council will no longer receive levy income and inbound tour registration fee income. It will also face a continued loss of experienced staff before the end of the transition period.

EQUITY-LINKED ARRANGEMENTS

During the financial year, the Council did not enter into any equity-linked agreement.

At the end of the financial year, no equity-linked agreement subsisted.

DIVIDENDS

Dividends are not permitted pursuant to Clause 4 of the Council's Memorandum of Association.

DONATIONS

During the financial year, the Council made no donation.

AUDITORS

The financial statements have been audited by Charles H. C. Cheung & CPA Limited, Certified Public Accountants (Practising), who now retire and, being eligible, offer themselves for re-appointment.

On behalf of the Board of Directors

Mr. WONG Chun Tat, Jason Ji Chairman

Hong Kong, 12th October 2021