

## Latest statistics on the outbound and inbound travel markets

### Outbound market

#### Levy income (sources: TIC and TICFMB)

##### Total amount deposited into levy accounts

	2021	2020	Difference
December	139,485	2,000	+6,874.3%
January - December (HK\$)	292,135	2,464,601	-88.2%

##### Total amount of levy paid by travel agents

	2021	2020	Difference
December	88,061	21,758	+304.7%
January - December (HK\$)	446,819	2,570,508	-82.6%

#### Air-ticket sales (source: IATA)

##### Total billing (BSP remittance)

	2021	2020	Difference
December	139 million	29 million	+379.3%
January - December (HK\$)	1,499 million	2,025 million	-26.0%

##### No. of transactions

	2021	2020	Difference
December	63,328	51,985	21.8%
January - December	587,526	2,279,095	-74.2%

#### Complaints (source: TIC)

	2021	2020	Difference
December	0	4	-100.0%
January - December	1	282	-99.7%

#### Requests for assistance (source: TIC)

	2021	2020	Difference
December	3	61	-95.1%
January - December	49	2,324	-97.9%

#### Enquiries (source: TIC)

	2021	2020	Difference
December	37	87	-57.5%
January - December	896	6,341	-85.9%

## **Inbound market**

### **Arrivals** (source: HKTB)

	2021	2020	Difference
November	9,492	5,962	+59.2%
January - November	81,950	3,564,008	-97.7%

### Arrivals from individual markets in November 2021

	No. of visitors	Compared with 2020	Market share
Mainland China	6,464	+81.0%	68.1%
Philippines	416	-15.1%	4.4%
Macao	312	+171.3%	3.3%
Taiwan	236	-33.5%	2.5%
India	211	+7.7%	2.2%
Canada	170	+240.0%	1.8%
Singapore	153	+628.6%	1.6%

### Arrivals from individual markets in January - November 2021

	No. of visitors	Compared with 2020	Market share
Mainland China	59,219	-97.8%	72.3%
Philippines	3,587	-94.2%	4.4%
India	2,236	-90.8%	2.7%
Taiwan	2,124	-98.0%	2.6%
Macao	1,462	-98.8%	1.8%
Indonesia	1,301	-94.9%	1.6%
USA	1,231	-98.5%	1.5%

### **Mainland inbound tour group registration** (source: TIC)

	2021	2020	Difference
December	0	0	0%
January - December	0	317	-100.0%

### **Mainland inbound tour group visitors** (source: TIC)

	2021	2020	Difference
December	0	0	0%
January - December	0	8,283	-100.0%

**Complaints** (source: TIC)

	2021	2020	Difference
December	0	0	0.0%
January - December	0	28 (26 CHN 1 KOR 1 SEA/ 2 referred by Consumer Council, 1 referred by Tourism Commission, 2 referred by Hong Kong Tourism Board)	-100.0%

**Requests for assistance** (source: TIC)

	2021	2020	Difference
December	0	1 (ALL CHN)	-100.0%
January - December	1 (ALL CHN)	20 (ALL CHN / 1 referred by Consumer Council)	-95.0%

**Enquiries** (source: TIC)

	2021	2020	Difference
December	0 (ALL CHN)	8 (ALL CHN)	-57.1%
January - December	56 (51 CHN 3 SEA 2 OTH)	240 (231 CHN 1 AUS 1 KOR 3 SEA 1 SIN 1 USA 2 OTH)	-76.7%