



香港旅遊業議會
TRAVEL INDUSTRY COUNCIL
OF HONG KONG
Incorporated with limited liability

Our Ref: C2044/03032023/M/PW

3 March 2023

Dear Members

**“World of Winners” Tickets Giveaways Campaign
Recruitment of Ticket Fulfilment Agents
for the HKIA Free Ticket Program**

In response to the launch of Hong Kong International Airport(HKIA)'s "World of Winners" Tickets Giveaways Campaign in March 2023, the TIC is entrusted by three airlines, Cathay Pacific Airways (CX), Hong Kong Airlines (HX) and Hong Kong Express (UO) to distribute over 50,000 inbound and outbound free tickets to Hong Kong's travel agents to attract tourists around the world. Free ticket is only eligible for redemption upon purchase of another ticket, i.e. adoption of Buy-1-Get-1 mechanism.

While both UO and HX will arrange free ticket redemption via their online portal, CX free ticket redemption will go through GDS, including booking and ticket issuance. The TIC will recruit a maximum of 6 ticket fulfilment agents for CX ticketing of this program (if more than 6 applications are received, the result will be decided by drawing lots online). Interested parties please refer to the conditions and terms below and submit the online application by 12:00 noon on 8 March 2023. Successful applicants will be informed on 10 March 2023 by email.

Eligibility:

- Applicant must be an IATA licensed travel agent
- Applicant must be equipped with 5 Global Distribution Systems (GDS): Amadeus, Travelsky, Sabre, Travelport and Worldspan.

Appointed ticket fulfilment agents are required to comply with the terms below:

- No administration fee can be levied on ticket fulfilment of the Free Tickets but a reasonable administration fee is allowed on the purchased tickets;
- Approved ticket fulfilment agents shall refer to and comply with all ticketing and fare terms and conditions by Cathay Pacific Airways (CX), and attend the briefing arranged by CX;
- Appointed ticket fulfilment agent shall be liable for its ticketing mishandling;
- Appointed ticket fulfilment agents are committed to provide assistance to the TIC and CX after ticket issuance when necessary.



Please [click here](#) to submit the online application form.

For enquiries, please contact us on 2969 8151.

Yours sincerely
TRAVEL INDUSTRY COUNCIL OF HONG KONG



Fanny Yeung
Executive Director