Important notes for applying for Tourism Closed Area Permits (T-CAP) to visit Sha Tau Kok
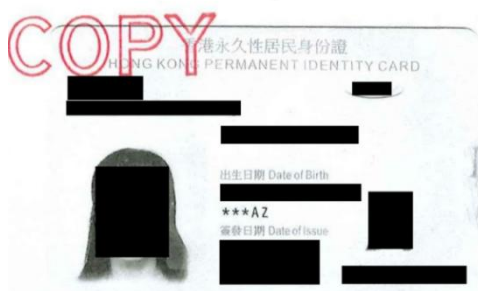
The OCR test will first read the identity document uploaded by the applicants to ensure that it matches the document type chosen by the applicants in the application system. This matching process makes use of the characters and also the image on the document (The black sections in the following images contain personal information that the system must be able to read clearly and completely). Thus, it is advised not to cover any of them and to ensure the uploaded documents are of good quality with proper cropping and orientation, in order to properly match the document type. Afterwards, the system will proceed to match certain information input by the applicants with the characters on the documents.

Please see the below samples for reference:

Examples of documents that passed the test

Examples of documents that failed the test

- During online applications, applicants will enter the information as usual. When the documents are uploaded, OCR test will be conducted on the uploaded documents against the information input and the results will be provided immediately. Once all the documents of individual tourists pass OCR tests, the application will proceed as usual.

- Certain application information will be extracted from the uploaded documents using OCR technology for matching with the information input by the applicants. In case of any difference, applicants will be advised on certain information suggested for amendment. Applicants may choose to proceed with the applications after they have ensured the accuracy of all information.

- If individual document(s) fail the test due to invalid documents, image quality, etc., applicants are required to **submit another suitable document(s)** before being able to proceed with the application; in such case, if suitable documents cannot be provided at the time, travel agencies are advised to continue with the application for tourists with documents that have passed the test, and obtain a suitable document from the individual tourist(s) as soon as possible and **submit a separate application for them accordingly**.